



LV TRAVEL(LAC VIET TRAVEL & TRADING CO., LTD)

Registered office: Villa 09, 310 Minh Khai Street, Minh Khai Ward, Hai Ba Trung District, Hanoi, Vietnam

Trading office: 5th Floor, HH01 Building, New Horizon City, 87 Linh Nam street, Mai Dong Ward, Hoang Mai District, Ha Noi city, Viet Nam

Tel: +84 24 3941 3748/ 49/ 50

Group name	ASIAN CLIENT - LVMUS02-2024-MAL	Code	231011170244
Version	1	Sales consultant	Ms Julia
Group size	2 - 34 pax(s)	Validity	01 Jan – 31 Dec 2024

LVMUS02-2024-MAL-4D3N-HANOI HALONG ON CRUISE

Day 1: Ha Noi Arrival (D)

Upon arrival Noi Bai international airport, meet up our tour guide and transfer to central. Take half day city tour in Hanoi. We will visit **Ho Chi Minh's Complex** includes **Ho Chi Minh Mausoleum** (closed on Monday & Friday and every afternoon), **Presidential Palace**, **Stilt house**, **Hoan Kiem Lake**, **Hanoi Opera House**. Free shopping at **Dong Xuan market**, **Hang Gai**, **Hang Dao**, **Hang Ngang**...ect with hundreds of specialty shops selling silk clothing, lacquerware, embroidered linens, furniture, bamboo, cooking utensils...



Go to visit **Al Noor Masjid Hanoi** – the only Masjid in Hanoi. Dinner at Halal restaurant.
Early check in is not included.

Web: <http://www.lvtravel.vn/>

Hotline 1: Mr Len, GM +84 989 200 116. Email: len@lvtravel.vn / enquiry@lvtravel.vn

Hotline 2: Mrs Ly, MD +84 989 200 119. Email: ly@lvtravel.vn



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Meals : Dinner

Distance *Noi Bai Airport - city centre: 45km => 45 minutes transfer*

Note:

- *Ho Chi Minh Mausoleum (the inside) will be opened only in the morning. It will be closed every Monday and Friday. Besides the outside of Ho chi Minh Mausoleum, you can still visit Ba Dinh square, Presidential Palace, Ho Chi Minh's House on stilt, One pillar pagoda as normal*

- *Due to Covid, all shopping points in the itinerary will be object to be changed and advised later.*

Day 2: Hanoi - Halong On cruise (B/L/D)

Breakfast at your hotel. Morning depart for Ha Long Bay, we go through the scenic countryside. The wondrous Ha Long Bay is truly one of Vietnam's most impressive scenic sights. Heading out of the town we embark on a boat for an exploration of the legendary Ha Long Bay. Cruise amongst the bay's rock formations and floating villages. As the sun sets, enjoy dinner onboard and your boat will anchor in the bay for the night.



Overnight on cruise

Meals Breakfast/ Lunch & Dinner on cruise (pork free)

Distance *Hanoi - Halong: 160 km => 4 hour transfer included breaktime on the way*

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Day 3: Halong – Hanoi (Br or L/D)

Wake up early and see daylight filtering through the mist and towering rock formations, leaving you with a dream-like memory of your visit to Ha Long Bay.



Enjoy a breakfast and perhaps join a Tai Chi class on the boat's deck before disembarking and Transfer to Hanoi

Overnight in Hanoi.

Meals Breakfast & Lunch (or Brunch) on cruise (pork free) /Dinner

Day 4: Hanoi Departure (B)

After breakfast, transfer to airport for your flight back to home.

Meals Breakfast at hotel

Check-out time Before 12.00

Flight Detail Please advise

Distance *Hanoi Central –Noi Bai Airport: 35 km => 45 minute transfer*

End of services



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List of accommodations

Location	3 star	4 star - Option 1	4 star - Option 2	5 star
Ha Noi	La Dolce Vita Hotel, Hong Ngoc Cochinchine *** (ROH)	Chalcedony, Thien Thai, Hanoi Tokyo ***** (ROH)	Sunway, Lacasa hotel, The Ann, The Q, MK Premier, Rex ***** (ROH)	Grand Vista hotel, Oakwood Residence Hanoi ** *** (Deluxe)
Ha Long	Victory, Amanda, Syrena cruise ***** (Deluxe ocean view)	Victory, Amanda, Syrena cruise ***** (Deluxe ocean view)	Victory, Amanda, Syrena cruise ***** (Deluxe ocean view)	Victory Star, La Casta Hanoi ***** (Deluxe ocean view)

Rates and Conditions

Prices are in USD per person, based on two guests sharing a twin or double room in the hotels mentioned above.

Below rates are not valid for the period of Christmas, New Year (normally from 20 Dec to 10/ 15 Jan), Chinese/ Vietnamese New Year, Independence Day (30 April), May Day, National Day (02 Sep), Songkran festival (13-16 April), Golden Week (01-07 Oct), Loy Kratong (10-14 Nov), Myanmar Water Festival or Myanmar New Year (10-20 Apr), etc. Please contact us for further details in terms of specific dates.

SGL SUP: Single supplement

TPL difference: Triple difference

01 Jan - 30 Apr & 01 Oct - 31 Dec 2024													
Group size/ Price per person	2	3	4	5-6	7-9	10-12	13-15	16-19	20-22	23-26	27-31	32-34	SGL supplement
3 star	428	351	321	293	260	247	246	244	233	226	222	220	84
4 star option 1	443	366	336	308	275	264	262	260	249	242	239	237	98
4 star option 2	458	381	351	323	290	280	278	276	264	257	255	253	111
5 star	529	451	421	394	360	355	353	351	339	331	331	328	173
01 May - 30 Sep 2024													

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Group size/ Price per person	2	3	4	5-6	7-9	10- 12	13- 15	16- 19	20- 22	23- 26	27- 31	32- 34	SGL supplement
3 star	426	349	319	291	257	245	244	241	231	224	220	218	82
4 star option 1	443	366	336	308	275	264	262	260	249	242	239	237	98
4 star option 2	456	379	349	321	287	278	276	274	262	255	252	251	108
5 star	529	451	421	394	360	355	353	351	339	331	331	328	173

Inclusions	Exclusions
<ul style="list-style-type: none"> • Hotel accommodation with twin or double sharing rooms as hotel above or similar • One night at private cabin on sharing junk in Halong Bay • Meals as mentioned in the program. B= Breakfast, L=Lunch, D=Dinner • Private transfer and transportation on tour • Single entrance fees as in the itinerary • Sightseeing with local experience English speaking guide • In house sharing English speaking guide on cruise in Halong Bay. If you need our private guide, please let us know, we will advise you surcharge if any. • Mineral water with 2 bottles of 500ml/ tour day/ pax 	<ul style="list-style-type: none"> • All international airport tax • International flights & domestic flights • Early check in or late check out • Travel insurance (Please make sure that you buy insurance for your clients before they travel oversea) • Visa arrangment & Visa stampe at international gate • Drink & Beverage in meals • Compulsory TIPPING for local guide and van driver -2 – 3 pax: 7 USD/ pax/ day -4 – 6 pax: 5 USD/pax/day -7 pax up: 3 USD/ pax/ day -Suggested TIPPING for bellboy, boat crew, sampan driver: depend your budget. • Other services not mentioned above

GENERAL TERMS & CONDITIONS

Remarks for check in and check out schedules

Check in time: at hotel: after 14h00 – on cruise: before 12h00.

Check out time: at hotel & on cruise: before 12h00

Remarks for itinerary

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The itinerary and schedule are subject to change due to local traffic situations, weather conditions; flight, or any un-foreseen circumstances or local authority decision. LV Travel reserves full rights to replace all items with same values for guests.

Remarks for meal

Meals are fusion on local food with daily normal buffet breakfast at hotel. Guests should advise any special food preferences, allergies or dietary requirements at least one (1) week prior to the arrival date.

Remarks for the price

16 full paying pax group is granted one FOC based on half twin (exclusive of extra service).

Please be aware that any changes in the itinerary due to unforeseen circumstances might result in increase in pricing.

Any damage caused to all services during the stay shall be payable by the passengers.

Validity

All prices quoted to the Client/Agent are on a net basis in United States Dollars and valid according to the date specified on the LV Travel printed tariffs and/or quotation and/or invoice issued to the Client/Agent. LV Travel warrants that the prices or rates quoted to the Client/Agent are correct at the time of issuance or invoice but are subject to change in line with market, tax or currency fluctuation, with or without prior notice.

Payment method

Unless otherwise agreed by LV Travel, client's payment shall be executed by **bank transfer**, to the LV travel's bank account clearly noted in all the invoices. Every party shall take care of the transfer fees occurring with its relevant bank.

Payment conditions for domestic or international flights : We will check case by case.

Payment conditions for land tour without flights:

-Upon the confirmation of the document: a deposit of 30% total price is required 03 months prior to the group's arrival in Indochina, in order to secure all services

- The full payment of entire 70% of the total price must be transferred to the LV travel's bank account 30 days prior to the group arrival in Indochina, if not agreed otherwise.

Cancellation of domestic or international flights: We will check case by case.

Cancellation policy:

- All cancellations should be made in writing and should be acknowledged by LV travel.

-Cancellation Rules for Land Tour, not apply for **domestic or international flights** (if any).



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- Cancellation more than 45 days prior to the group arrival: No Charge. Deposit shall be deducted into the next bookings, except specified suppliers require cancellation fees.
 - Cancellation between the 45th and 31st day prior to the group arrival: 25% of the total tour price.
 - Cancellation between the 30th and 23rd day prior to the group arrival: 30% of the total tour price.
 - Cancellation between the 22nd and 16th day prior to the group arrival: 40% of the total tour price.
 - Cancellation between the 15nd and 09th day prior to the group arrival: 60% of the total tour price.
 - Cancellation between the 08nd and 03rd day prior to the group arrival: 80% of the total tour price.
 - Cancellation between the 02nd and 0th day prior to the group arrival: 100% of the total tour price.
 - In case the tour participant(s) shorten or interrupt the tour of their own accord there will be no reimbursements.
 - Reduction in the number of passengers against requested bookings is considered and treated as cancellations.
- If the balance of the tour invoice is not received by the deadline of 14 days prior to the group arrival, LV Travel will reserve the right to cancel the reservation without indemnity or any reimbursement.
- If LV Travel is forced to cancel the departure due to unforeseeable reasons, the participants will be fully reimbursed without intention to claim for any indemnities.

Contact details

Hotline for sales (ms Moon)	+84 888 905 286 (WA/viber/mobile)
Hotline for operation (ms Anna Hanh)	+84 983 096 032(WA/viber/mobile)
General Manager Mr Len	+84 989 200 116 (WA/viber/mobile)